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**BRADFORD GIRLS'  
GRAMMAR SCHOOL**

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*Co-educational up to 11, Girls only 11-18*

# Parent Survey: 2018/19

## 1. BACKGROUND

The 2019 Parent Survey was conducted during the period September 2018 to May 2019.

The set of questions used in the survey were based upon the Ofsted 'Parentview' questionnaire which is currently used during school inspections. By standardising the survey, the results can be used as a benchmark to gauge how well the school is performing through a year on year comparison.

A couple of additional questions have been added; the first to allow parents to provide clarity on how they feel the school responds to any concerns raised, and the second to offer an opportunity for parents to provide further feedback to the school, particularly if they have any concerns or suggestions. Additionally, a 'don't know' box was included to allow parents to indicate their inability to provide a valid rating based on experience or awareness.

## 2. METHODOLOGY

Hard copy questionnaires were distributed to parents at each of the parents' evening over the academic year, with further hard copies sent to all primary parents. Concurrently parents were emailed a link to access the survey online through Survey Monkey.

Response rates have increased year on year - up from 26% (246 responses) in 2016, 37% (404 responses) in 2018 and 40% (440 responses) in 2019.

A full and detailed breakdown of the survey results can be found at the end of the report along with the questionnaire used in the survey.

## 3. SUMMARY OF FINDINGS

In general, the percentage of parents in agreement with each statement presented was high, with the significant improvements seen since 2016 being maintained, and further increases recorded for dealing with bullying effectively and responding to concerns raised.

		2015/16	2017/18	2018/19
1	My child feels happy at this school.	86%	91%	89%
2	My child feels safe at this school.	90%	94%	93%
3	My child is making good progress at this school.	86%	84%	87%
4	This school ensures my child is well looked after.	86%	91%	90%
5	My child is taught well at this school.	82%	81%	84%
6	My child receives appropriate homework for his/her age.	83%	86%	87%
7	The school makes sure its pupils are well behaved.	73%	80%	79%
8	This school deals with any cases of bullying effectively.	65%	66%	69%
9	The school is well led and managed.	73%	81%	79%
10	I receive valuable information about my child's progress.	82%	76%	81%
11	This school responds well to any concerns I raise.	62%	64%	71%
12	I would recommend this school to another parent.	82%	82%	84%

Results for Lady Royd were significantly higher than in the previous year, with ratings of agreement over 90% in five categories.

The results suggest an area of focus and improvement to be around the management of behaviour in the senior school.

## 4. MAIN FINDINGS

Overall, a high 84% of parents would recommend the school to other parents, with some disparity across the two main phases. For parents of Lady Royd pupils, ratings of agreement were 92%, compared with 78% of senior school parents saying they would recommend the school.

For those 13% that have indicated that they would not recommend the school, the main reason seems to point towards that they felt the school was slow to deal with an issue they had raised, or had not taken the matter seriously.

Ratings on how well the school deals effectively with bullying had increased, along with how the school, responds to issues raised. However, it is worth noting the high scores for 'don't know' – 13% and 18% and which may suggest that these parents do not have any experience of how the school responds in such situations, i.e. they have not encountered incidences of bullying, nor have they raised any issues with the school.

However, in terms of agreement on 'the school makes sure its pupils are well behaved', levels have dropped across senior school, from 80% in 2017/18 to 73% in this year's survey.

The most significant improvements have come from the primary phase:

Lady Royd Findings		AGREE	
		2017/18	2018/19
1	My child feels happy at this school.	91%	94%
2	My child feels safe at this school.	90%	95%
3	My child is making good progress at this school.	81%	96%
4	This school ensures my child is well looked after.	85%	93%
5	My child is taught well at this school.	80%	94%

This year 73% of senior school parents thought the school made sure its pupils were well behaved, with one with one in five disagreeing that this was the case. This has dropped from 80% in 2017/18.

### 4.1 Areas Identified for Further Monitoring and Improvement in the 2017/18 Survey

The previous year's survey of 2017/18 identified a number of areas as requiring closer monitoring and further investigation. In particular, these were:

- Parent's understanding of how the school deals effectively with bullying, particularly in the primary phase
- The level of homework and appropriateness in terms of age, for primary pupils
- Communication with parents around pupil progress

#### 4.1.1 Level of Improvement since the 2017/18 Survey

##### Policies and Guidelines on Dealing with Bullying

Agreement levels to the statement 'this school deals with any cases of bullying effectively' has increased from 66% to 69% with those 'don't know' remaining at a similar level of 18%. The school has made the most significant progress in Lady Royd where 74% (up from 60%) of parents agreed to the statement.

However, the survey still reports a significant number of parents, almost one on five, responding with 'don't know' as to whether the school deals effectively with bullying - the same proportion across both the senior and primary phase. This may also simply mean that parents have had no experience of any incidents of bullying in the school and are therefore unaware of how the issue is dealt with.

#### **Levels of Homework and Age Level**

Whilst rating on the appropriateness of homework set was still high, at 87%, there was significant increase amongst Lady Royd parents, with a rise from 78% to 91% agreeing that the level of homework was appropriate.

#### **Communication on Pupil Progress**

In 2017/18, 76% of parents agreed that they received valuable information about their child's progress. This has now increased back up to the level seen in 2015/16, at 81%.

### **4.2 Areas Identified for Further Monitoring and Improvement: 2018/19 Survey**

The Senior Leadership Team is continually looking to drive school improvement. As such, all school policies and procedures are regularly evaluated and monitored and the team conducts a comprehensive end of year review of the school's performance across all areas of school life to examine opportunities for development and identify any further areas for improvement.

Although this year's 2018/19 survey is positive overall, the survey has highlighted an area that will require closer monitoring and further investigation, which is predominantly around behaviour management in the senior school.

The results of this parent survey will therefore be included in the review process to help inform decisions and determine school priorities for the year ahead.

## 2019 Parent Survey

**Timings:** September 2018 - May 2019

**Methodology:** Questionnaires distributed Parents' Evening

Hard copies to primary parents.

Email to parents with link to on-line questionnaire

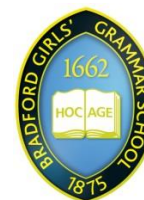
### Response Rates

	TOTAL % of Year	
<b>Reception</b>	19	33%
<b>Year 1</b>	22	39%
<b>Year 2</b>	26	46%
<b>Year 3</b>	26	46%
<b>Year 4</b>	13	23%
<b>Year 5</b>	18	32%
<b>Year 6</b>	54	93%
<b>Year 7</b>	72	63%
<b>Year 8</b>	23	20%
<b>Year 9</b>	67	56%
<b>Year 10</b>	26	23%
<b>Year 11</b>	29	27%
<b>Year 12</b>	24	39%
<b>Year 13</b>	21	30%

2019: Response Rate	<b>440</b>	<b>40%</b>
2018: Response Rate	<b>404</b>	<b>37%</b>
2016: Response Rate	<b>246</b>	<b>26%</b>
2015: Response Rate	<b>140</b>	<b>16%</b>

**BGGS Parent Survey 2019**  
**FULL SURVEY**

**(440 Returned Questionnaires)**



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		Strong Agree		Agree		Disagree		Strong Disagree		Don't Know		TOTAL Responses
<b>1</b>	My child feels happy at this school.	153	35%	237	54%	22	5%	19	4%	9	2%	<b>440</b>
<b>2</b>	My child feels safe at this school.	195	45%	213	49%	18	4%	5	1%	7	2%	<b>438</b>
<b>3</b>	My child is making good progress at this school.	134	30%	248	56%	36	8%	12	3%	10	2%	<b>440</b>
<b>4</b>	This school ensures my child is well looked after.	140	32%	254	58%	25	6%	10	2%	11	3%	<b>440</b>
<b>5</b>	My child is taught well at this school.	131	30%	238	54%	45	10%	11	3%	15	3%	<b>440</b>
<b>6</b>	My child receives appropriate homework for his/her age.	128	29%	255	58%	37	8%	6	1%	14	3%	<b>440</b>
<b>7</b>	The school makes sure its pupils are well behaved.	122	28%	224	51%	54	12%	20	5%	20	5%	<b>440</b>
<b>8</b>	This school deals with any cases of bullying effectively.	111	25%	193	44%	35	8%	24	5%	77	18%	<b>440</b>
<b>9</b>	The school is well led and managed.	118	27%	229	52%	31	7%	27	6%	33	8%	<b>438</b>
<b>10</b>	I receive valuable information about my child's progress.	132	30%	222	51%	59	13%	14	3%	12	3%	<b>439</b>
<b>11</b>	This school responds well to any concerns I raise.	106	24%	206	47%	45	10%	26	6%	57	13%	<b>440</b>

		Agree	Disagree	DK
<b>1</b>	My child feels happy at this school.	89%	9%	2%
<b>2</b>	My child feels safe at this school.	93%	5%	2%
<b>3</b>	My child is making good progress at this school.	87%	11%	2%
<b>4</b>	This school ensures my child is well looked after.	90%	8%	3%
<b>5</b>	My child is taught well at this school.	84%	13%	3%
<b>6</b>	My child receives appropriate homework for his/her age.	87%	10%	3%
<b>7</b>	The school makes sure its pupils are well behaved.	79%	17%	5%
<b>8</b>	This school deals with any cases of bullying effectively.	69%	13%	18%
<b>9</b>	The school is well led and managed.	79%	13%	8%
<b>10</b>	I receive valuable information about my child's progress.	81%	17%	3%
<b>11</b>	This school responds well to any concerns I raise.	71%	16%	13%

Q12. I would recommend this school to another parent.

YES	NO	DK/NA
84%	13%	3%
368	57	15



**BGGS Parent Survey 2019**  
**Lady Royd (Reception-Yr6)**

**(178 Returned Questionnaires)**

		Strong Agree		Agree		Disagree		Strong Disagree		Don't Know		TOTAL Responses
1	My child feels happy at this school.	82	46%	85	48%	6	3%	1	1%	4	2%	178
2	My child feels safe at this school.	96	54%	73	41%	8	4%	1	1%	0	0%	178
3	My child is making good progress at this school.	77	43%	93	52%	6	3%	2	1%	0	0%	178
4	This school ensures my child is well looked after.	71	40%	94	53%	8	5%	2	1%	2	1%	177
5	My child is taught well at this school.	74	42%	94	53%	8	4%	1	1%	1	1%	178
6	My child receives appropriate homework for his/her age.	67	38%	95	53%	12	7%	0	0%	4	2%	178
7	The school makes sure its pupils are well behaved.	58	33%	97	54%	16	9%	2	1%	5	3%	178
8	This school deals with any cases of bullying effectively.	51	29%	81	46%	12	7%	7	4%	27	15%	178
9	The school is well led and managed.	57	32%	89	50%	8	4%	10	6%	14	8%	178
10	I receive valuable information about my child's progress.	68	38%	90	51%	11	6%	3	2%	5	3%	177
11	This school responds well to any concerns I raise.	52	29%	92	52%	13	7%	5	3%	16	9%	178

		AGREE		DISAGREE	
		ALL	LR	ALL	LR
1	My child feels happy at this school.	89%	94%	9%	4%
2	My child feels safe at this school.	93%	95%	5%	5%
3	My child is making good progress at this school.	87%	96%	11%	4%
4	This school ensures my child is well looked after.	90%	93%	8%	6%
5	My child is taught well at this school.	84%	94%	13%	5%
6	My child receives appropriate homework for his/her age.	87%	91%	10%	7%
7	The school makes sure its pupils are well behaved.	79%	87%	17%	10%
8	This school deals with any cases of bullying effectively.	69%	74%	13%	11%
9	The school is well led and managed.	79%	82%	13%	10%
10	I receive valuable information about my child's progress.	81%	89%	17%	8%
11	This school responds well to any concerns I raise.	71%	81%	16%	10%

		YES		NO	
12	I would recommend this school to another parent.	84%	92%	13%	6%

Q12. I would recommend this school to another parent.

	YES	NO	DK
	92%	6%	2%
	163	11	4
Response Rate	<b>178</b>	<b>45%</b>	

**BGGS Parent Survey 2019**  
**Senior School/Sixth Form (Yrs7-13)**

**(262 Returned Questionnaires)**

		Strong Agree		Agree		Disagree		Strong Disagree		Don't Know		TOTAL Responses
1	My child feels happy at this school.	71	27%	152	58%	16	6%	18	7%	5	2%	262
2	My child feels safe at this school.	99	38%	140	54%	10	4%	4	2%	7	3%	260
3	My child is making good progress at this school.	57	22%	155	59%	30	11%	10	4%	10	4%	262
4	This school ensures my child is well looked after.	69	26%	160	61%	17	6%	8	3%	8	3%	262
5	My child is taught well at this school.	57	22%	144	55%	37	14%	10	4%	14	5%	262
6	My child receives appropriate homework for her age.	61	23%	160	61%	25	10%	6	2%	10	4%	262
7	The school makes sure its pupils are well behaved.	64	24%	127	48%	38	15%	18	7%	15	6%	262
8	This school deals with any cases of bullying effectively.	59	23%	112	43%	23	9%	17	7%	50	19%	261
9	The school is well led and managed.	61	23%	140	54%	23	9%	17	7%	20	8%	261
10	I receive valuable information about my child's progress.	64	24%	132	50%	48	18%	11	4%	7	3%	262
11	This school responds well to any concerns I raise.	54	21%	114	44%	32	12%	21	8%	41	16%	262

		AGREE		DISAGREE	
		ALL	SS	ALL	SS
1	My child feels happy at this school.	89%	85%	9%	13%
2	My child feels safe at this school.	93%	92%	5%	5%
3	My child is making good progress at this school.	87%	81%	11%	15%
4	This school ensures my child is well looked after.	90%	87%	8%	10%
5	My child is taught well at this school.	84%	77%	13%	18%
6	My child receives appropriate homework for her age.	86%	84%	10%	12%
7	The school makes sure its pupils are well behaved.	79%	73%	17%	21%
8	This school deals with any cases of bullying effectively.	66%	66%	14%	15%
9	The school is well led and managed.	79%	77%	13%	15%
10	I receive valuable information about my child's progress.	81%	75%	17%	23%
11	This school responds well to any concerns I raise.	71%	64%	16%	20%
		<b>YES</b>		<b>NO</b>	
12	I would recommend this school to another parent.	84%	78%	13%	18%

Q12. I would recommend this school to another parent.

YES	NO	DK
78%	18%	4%
205	46	11

Response Rate      **262**      **37%**



**Q11b: Why do you say that?:**

**Positive comments:**

<b>1</b>	Dealt With - professionally/efficiently/promptly	46	10%
<b>2</b>	Good Communication - feedback/Regular communication.	14	3%
<b>3</b>	Staff helpful/friendly	13	3%
<b>4</b>	Child is making good progress/doing well	12	3%
<b>5</b>	Child very happy at school/enjoys coming to school	11	3%
<b>6</b>	An excellent school/good school/good teaching	10	2%
<b>7</b>	Listened to/answered all my questions	5	1%
<b>8</b>	Other positive comments	2	0%

<b>9</b>	No Issues/No Concerns	16	4%
<b>10</b>	No explanation - e.g. 'just is', neutral comments	4	1%

**Negative comments:**

<b>11</b>	Not dealt with/nothing happened/ignored	24	5%
<b>12</b>	Issue not taken seriously/not dealt with effectively	10	2%
<b>13</b>	Bullying not dealt with satisfactorily/Bullying an issue	8	2%
<b>14</b>	Behaviour an issue/not deal behaviour issues effectively	7	2%
<b>15</b>	Need more info on child's progress/More feedback	6	1%
<b>16</b>	Children need more support	5	1%
<b>17</b>	Homework/Level homework set	5	1%
<b>18</b>	Parking Issues/nowhere to park	4	1%
<b>19</b>	Parent engagement/More Parent opinions included	4	1%
<b>20</b>	Other negative comments	4	1%
<b>21</b>	High turnover staff/cover staff	4	1%
<b>22</b>	Other single negative comments	5	1%
<b>23</b>	<b>No Answer</b>	265	60%

**Q11a. 'The school responds well to any concerns I raise'**

AGREE		DISAGREE		DK/NO ANSWER	
312	71%	71	16%	57	13%

**Q13. Finally, is there anything you would like to add?**

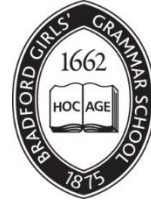
**Positive comments:**

1	Happy with the school/Good school/Doing a good job	19	4%
2	Good teaching staff/teachers engage students well	13	3%
3	Child is progressing well/Happy with childs progress	3	1%

**Negative comments/Suggested Improvements:**

4	More effective behaviour policy/particularly bad language	10	2%
5	Better school meals/offer packed lunch	8	2%
6	More openess/involve parents/communicate with parents	8	2%
7	Car Parking/Access/Issues parking	7	2%
8	Turnover staff/too many supply/temp teachers	7	2%
9	Insufficent Homework/resources working home	7	2%
10	Better support for bullying/better bullying policy	6	1%
11	More support/Challenge pupils	5	1%
12	Improve quality of teaching/Poor teaching	5	1%
13	Better communication on Progress	4	1%
14	More visability principal/governors/more accessible	4	1%
15	Affordable school trips/Fair charging	3	1%
16	Request for a prayer room/Respect for religion	2	0.5%
17	More Educational Trips	2	0.5%
18	Improve quality of teaching	2	0.5%
19	Standards have dropped/Improve standards	2	0.5%

20	Verbatim: Nothing/No	9	2%
21	Others (single answers)	15	3%
<b>22</b>	<b>No Answer</b>	320	73%



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Co-educational up to 11, Girls only 11-18

## Parent/Carer Questionnaire

In order to support our planning for the next academic year, we welcome your feedback about the school. We therefore ask that you take just a few minutes to complete this questionnaire and return it to your child's form tutor or post it in the 'Parent Survey' box located in the main reception area. Alternatively, you will have been emailed this questionnaire which can then be completed on-line.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
1	My child feels happy at this school.					
2	My child feels safe at this school.					
3	My child is making good progress at this school.					
4	This school ensures my child is well looked after.					
5	My child is taught well at this school.					
6	My child receives appropriate homework for his/her age.					
7	The school makes sure its pupils are well behaved.					
8	This school deals with any cases of bullying effectively.					
9	The school is well led and managed.					
10	I receive valuable information from the school about my child's progress.					
11a	This school responds well to any concerns I raise.					
11b	Why do you say that?					
12	I would recommend this school to another parent.	YES	NO			
13	Finally, is there anything further you would like to add?					

Child's Name: (optional) ..... Year Group: .....

**The questionnaire will also be emailed to all parents and can therefore be completed on-line.**